

20 April 2022

Hi Tinus,

You guys at Distribution One certainly go above and beyond with service.

As the issue was caused by our own carelessness and could not be a warranty claim, we especially appreciate how you personally came out and repaired our printer. I did not know that you even knew how to take it apart and put it all back together again.

I can tell you that all the staff were very impressed with your skills as well as the fact that you did not charge the school anything for your time.

It was really appreciated and I will certainly be recommending you and Distribution One to everyone I meet.

Sincerely yours,

Lissa Burnett

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